

Companion House Training and Professional Development Calendar

July – December 2017

Understanding refugee experience

This session provides an overview of the refugee experience, the impact of trauma and the process of migrating to Australia. The workshop also offers useful tools for anyone assisting or supporting people from a refugee background.

Date: Wednesday August 2nd

Time: 9:30am – 12:30pm

Venue: Companion House, 41 Templeton St, Cook Community Hub (Old Primary School).

Cost: \$33 (including GST) Morning tea provided

Fundamentals of working cross culturally

This session looks at the cultural assumptions which can be built into service delivery and suggests practical ways to make services more inclusive. These interactive exercises, case studies and factsheets will help you think about service delivery in a different way.

Date: Tuesday September 5th

Time: 9:30am – 3:30pm

Venue: Companion House, 41 Templeton St, Cook Community Hub (Old Primary School).

Cost: \$55 (including GST) Vegetarian lunch, morning and afternoon tea provided

Looking after the helper: Preventing vicarious traumatisation and burnout

This session identifies common issues for helpers. It includes practical ways to prevent and reduce emotional reactions and vicarious traumatisation and burnout when working with clients who have experienced trauma.

Date: Friday September 15th

Time: 9:30am - 12:30pm

Venue: Companion House, 41 Templeton St, Cook Community Hub (Old Primary School).

Cost: \$33 (including GST) Morning tea provided

Understanding young people from a refugee background

This session helps participants understand the unique experiences of young people from refugee backgrounds. It focuses on useful cross cultural skills and includes positive strategies for working with young people and their families, particularly ways to better support young people recovering from trauma.

This interactive workshop is suitable for youth workers, family support workers, volunteers and anyone working with young people.

Date: Tuesday October 17th

Time: 9:30am – 3:30pm

Venue: Companion House, 41 Templeton St, Cook Community Hub (Old Primary School).

Cost: \$55 (including GST) Vegetarian lunch, morning and afternoon tea provided

Communicating effectively with clients from diverse cultural backgrounds: Using Interpreters

This is an interactive workshop to support and strengthen good communication skills when working with clients from diverse language backgrounds. It is also a practical workshop on how to use interpreters in the workplace.

Date: Tuesday November 7th

Time: 9:30am – 12:30pm

Venue: Companion House, 41 Templeton St, Cook Community Hub (Old Primary School).

Cost: \$33 (including GST) Morning tea provided

To enquire about a training session or to book a place, please email Glenn Flanagan:

glenn.flanagan@companionhouse.org.au

If cost is difficult (for volunteers, students etc) please let us know and we can negotiate this.

Companion House can also deliver a training session on site at your organisation.